

Proveedor líder de servicios BPO



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La empresa es un proveedor líder de servicios BPO, que ofrece soluciones a medida para mejorar la eficacia operativa en diversos sectores. Con una fuerte presencia en múltiples países y centrada en la flexibilidad, la empresa ofrece estrategias de externalización innovadoras y soluciones tecnológicas avanzadas para abordar los retos operativos específicos a los que se enfrentan sus clientes. La empresa ha lanzado recientemente un programa piloto de contratos de cobro en Austin, lo que refleja su dedicación a ampliar las capacidades de servicio. Su modelo operativo combina opciones de entrega onshore, offshore e híbridas, proporcionando a los clientes soluciones de externalización flexibles y personalizadas. Esta adaptabilidad, unida a una asistencia global 24 horas al día, 7 días a la semana, posiciona a la empresa como un socio fiable y escalable para las empresas que desean mejorar su eficiencia. Con un fuerte énfasis en la excelencia operativa y en tecnologías avanzadas como su motor de procesamiento de imágenes patentado, la empresa se ha forjado una sólida reputación en múltiples sectores, como el piloto de cobros, lo que subraya su compromiso de evolucionar junto con las demandas del mercado y ofrecer soluciones a medida a sus clientes.

Industrias atendidas:

Educación, Telecomunicaciones, Petróleo y Gas, Peajes, Cobros de Primera Instancia

Servicios ofrecidos:

- Externalización de procesos empresariales (BPO)
- Soluciones de eficiencia operativa
- Motor de procesamiento de imágenes (IPE)
- Servicios globales 24/7
- Escenarios personalizados de externalización

Geografía: Sede central en EE.UU. con oficinas en Asia

Plantilla: 1.100 empleados en EE.UU. y Filipinas.

Ingresos: 17 millones de dólares anuales

EBITDA: 18% de los ingresos

Previsión de ingresos:2025 – \$20 M

TARGET PRICE

\$ 30,000,000

GROSS REVENUE

\$ 17,000,000

EBITDA

\$ 3,060,000

BUSINESS TYPE

Centro de llamadas

COUNTRY

Estados Unidos

BUSINESS ID

L#20250904

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